

# ACT Student Opinion Survey Results Spring 2011

- » Students' level of satisfaction with "This college in general" of 4.10 is above the national average of 3.93 and system average of 3.94.
- » Library facilities and services had an average level of satisfaction of 4.30, compared to 4.16 nationally and 4.17 at the system level. Furthermore, 85% of students reported using the library.
- » Class size relative to the type of course had an average level of satisfaction of 4.25, compared to 4.09 nationally and 4.09 at the system level.
- » Recreational and intramural programs and services had an average level of satisfaction of 4.30, compared to 4.12 nationally and 4.19 at the system level.
- » Veterans services had an average level of satisfaction of 4.11, compared to 4.01 nationally and 4.01 at the system level.
- » Computer services had an average level of satisfaction of 4.02, compared to 3.98 nationally and 3.97 at the system level.
- » Student health services had an average level of satisfaction of 3.80, compared to 3.81 nationally and 3.79 at the system level.
- » Attitude of the faculty towards students had an average level of satisfaction of 4.05, compared to 3.94 nationally and 3.95 at the system level.
- » Laboratory facilities had an average level of satisfaction of 3.81, compared to 3.65 nationally and 3.67 at the system level.

Note: Averages are based on a 5 point scale from Very Dissatisfied to Very Satisfied.

Source: 2011 ACT Student Opinion Survey Report