

## Current Student Survey 2013-2014

### University Parking Report

A total of 2,497 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2013. Of the 2,497 surveys distributed, 588 were completed for a response rate of 24%

Students were first asked if they had obtained a parking tag for the Fall 2013 or the 2013-2014 Academic Year. Over 60% (n=366, 62.2%) had received a parking tag. Of those, twenty (5.5%) were faculty and/or staff and skipped the remainder of the questions on University Parking. The following analyses were based on 343 respondents.

<b>On a scale from 1 to 5, where 1 means Very Dissatisfied and 5 means Very Satisfied, please indicate your satisfaction with the following aspects of Sims Memorial Library.</b>						
	<b>1 - Very Dissatisfied</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5 - Very Satisfied</b>	<b>Mean</b>
The friendliness of the parking personnel	45 13.1%	40 11.7%	64 18.7%	87 25.4%	105 30.6%	3.49
The helpfulness of the parking personnel	40 11.7%	38 11.1%	66 19.2%	79 23.0%	118 34.4%	3.58
The amount of time you had to wait to receive a parking tag	19 5.5%	22 6.4%	46 13.4%	83 24.2%	170 49.6%	4.07

Students were then asked if they had signed up for the parking Twitter account in order to receive daily reports on parking space availability. Forty-two percent (41.7%, n=143) did not know it was available, 118 (34.4%) do not use Twitter, 70 (20.4%) had not signed up for it, and nine (2.6%) had signed up for it. Of those who follow the parking office on Twitter, five (55.6%) felt it did not save them time, while four (44.4%) did.