Current Student Survey
2013-2014

Web Report

A total of 2,497 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2013. Of the 2,497 surveys distributed, 588 were completed for a response rate of 24%

Students were asked to express their satisfaction with the Southeastern website and how often they use the website to find various types of information. Overall, students most used the website to register for classes and used it least for alumni and donor information.

Satisfaction
On a scale from 1 to 5, where 1 means Very Dissatisfied and 5 means Very Satisfied, please indicate your satisfaction with the following aspects of Southeastern's website.

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Appearance	10 1.7%	19 3.2%	87 14.8%	147 25.0%	232 39.5%	4.16
Ability to find what you are looking for	37 6.3%	47 8.0%	130 22.1%	147 25.0%	146 24.8%	3.63

Please indicate how often you use the Southeastern website to find information on the following.			
	Never	**Sometimes**	**Frequently**
Review course offerings	53 9.0%	209 35.5%	245 41.7%
Register for classes	16 2.7%	117 19.9%	375 63.8%
Find out about events/activities	120 20.4%	236 40.1%	153 26.0%
Information about faculty	140 23.8%	243 41.3%	124 21.1%
Job information	256 43.5%	168 28.6%	83 14.1%
Alumni & donor information	360 61.2%	101 17.2%	46 7.8%
Tuition & fee information	47 8.0%	222 37.8%	236 40.1%
Important dates & deadlines	21 3.6%	157 26.7%	329 56.0%
Faculty & student research initiatives	238 40.5%	180 30.6%	90 15.3%
University news	150 25.5%	240 40.8%	119 20.2%
Library	99 16.8%	206 35.0%	203 34.5%
People/Contact information directories	94 16.0%	236 40.1%	178 30.3%
Degree program information	43 7.3%	198 33.7%	267 45.4%