Current Student Survey 2015-2016

Technology Report

A total of 2,501 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2015. Of the 2,501 surveys distributed, 541 were completed for a response rate of 22%

Students were asked to express their satisfaction with the use of technology in classroom teaching, as well as computer hardware, software, and instruction available on campus. They were also asked to express their satisfaction with computer lab locations, help available to answer technology questions, the use of the Technology fee to improve the technical environment at Southeastern, and the use of LEONet, Webmail and Blackboard. Overall, students are most satisfied with the use of University e-mail (mean=4.44) and are least satisfied with the use of the Student Technology Fee to improve the technical environment (mean=3.38).

| | 1 - Very Dissatisfied | 2 | 3 | 4 | 5 - Very Satisfied | Mean |
|---|--------------------------|------------|-------------|-------------|-----------------------|------|
| Uses of technology in classroom teaching | 28 (5.8)% | 53 (11.0)% | 110 (22.7)% | 167 (34.5)% | 126 (26.0)% | 3.64 |
| Computer hardware available on campus for student use | 23 (4.8)% | 30 (6.2)% | 112 (23.1)% | 151 (31.2)% | 168 (34.7)% | 3.85 |
| Computer software available on campus for student use | 12 (2.5)% | 32 (6.6)% | 112 (23.0)% | 144 (29.6)% | 186 (38.3)% | 3.95 |
| Availability of classes, sessions, or workshops for learning how to use software | 26 (5.4)% | 61 (12.7)% | 167 (34.6)% | 116 (24.1)% | 112 (23.2)% | 3.47 |
| Computer lab locations on campus | 23 (4.8)% | 37 (7.7)% | 106 (21.9)% | 138 (28.6)% | 179 (37.1)% | 3.86 |
| Amount of help available to answer technology questions | 21 (4.3)% | 48 (9.9)% | 154 (31.8)% | 135 (27.9)% | 126 (26.0)% | 3.61 |
| Use of the Student Technology Fee to improve the technical environment | 49 (10.2)% | 59 (12.3)% | 138 (28.7)% | 131 (27.3)% | 103 (21.5)% | 3.38 |

| | 1 - Very Dissatisfied | 2 | 3 | 4 | 5 - Very Satisfied | Mean |
|--|--------------------------|-----------|------------|-------------|-----------------------|------|
| Use of Student Registration System (LEONet) | 12 (2.5)% | 40 (8.2)% | 93 (19.1)% | 149 (30.6)% | 193 (39.6)% | 3.97 |
| Use of University e-mail | 8 (1.6)% | 8 (1.6)% | 41 (8.4)% | 135 (27.7)% | 296 (60.7)% | 4.44 |
| Use of Moodle | 11 (2.3)% | 27 (5.6)% | 84 (17.3)% | 156 (32.2)% | 207 (42.7)% | 4.07 |

The second question in the Technology section asked respondents to indicate how often they use computing services on campus, including word processing, multimedia (CD-ROM), world wide web, e-mail, spreadsheets, and the Student Administration System (PeopleSoft). Overall students indicated they use e-mail most frequently (mean=4.66) and equipment checkout through Student Productivity Services (mean=1.92).

| | 1 - Not at All | 2 | 3 | 4 | 5 - Frequently | Mean |
|---|----------------|------------|-------------|-------------|----------------|------|
| Moodle | 14 (2.9)% | 7 (1.4)% | 34 (7.0)% | 61 (12.5)% | 371 (76.2)% | 4.58 |
| Word Processing | 80 (16.5)% | 27 (5.6)% | 71 (14.6)% | 96 (19.8)% | 211 (43.5)% | 3.68 |
| Multimedia (CD/DVD) | 261 (54.1)% | 76 (15.8)% | 73 (15.1)% | 37 (7.7)% | 35 (7.3)% | 1.98 |
| World Wide Web | 31 (6.4)% | 11 (2.3)% | 29 (6.0)% | 62 (12.8)% | 353 (72.6)% | 4.43 |
| E-Mail | 13 (2.7)% | 5 (1.0)% | 24 (4.9)% | 53 (10.9)% | 392 (80.5)% | 4.66 |
| Spreadsheets | 214 (44.2)% | 83 (17.1)% | 79 (16.3)% | 53 (11.0)% | 55 (11.4)% | 2.28 |
| Student Administrative System (PeopleSoft) | 21 (4.3)% | 24 (5.0)% | 112 (23.1)% | 130 (26.9)% | 197 (40.7)% | 3.95 |
| Equipment Checkout through Student Productivity Services | 272 (56.3)% | 81 (16.8)% | 63 (13.0)% | 33 (6.8)% | 34 (7.0)% | 1.92 |

On a scale from 1 to 5, where 1 means Not at All and 5 means Frequently, please indicate how often you use the following computing services on campus.