

Current Student Survey 2016-2017

Technology Report

A total of 2,497 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2016. Of the 2,497 surveys distributed, 424 were completed for a response rate of 17%

Students were asked to express their satisfaction with the use of technology in classroom teaching, as well as computer hardware, software, and instruction available on campus. They were also asked to express their satisfaction with computer lab locations, help available to answer technology questions, the use of the Technology fee to improve the technical environment at Southeastern, and the use of LEONet, Webmail and Blackboard. Overall, students are most satisfied with the use of University e-mail (mean=4.49) and are least satisfied with wireless coverage on campus (mean=2.76).

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Uses of technology in classroom teaching	13 3.5%	30 8.0%	113 30.3%	108 29.0%	109 29.2%	3.72
Computer hardware available on campus for student use	9 2.4%	17 4.6%	98 26.4%	109 29.4%	138 37.2%	3.94
Computer software available on campus for student use	9 2.4%	25 6.7%	94 25.3%	113 30.4%	131 35.2%	2.89
Availability of classes, sessions, or workshops for learning how to use software	21 5.6%	45 12.1%	118 31.7%	94 25.3%	94 25.3%	3.52
Computer lab locations on campus	13 3.5%	29 7.8%	99 26.6%	103 27.7%	128 34.4%	3.82
Amount of help available to answer technology questions	13 3.5%	38 10.2%	124 33.2%	95 25.5%	103 27.6%	3.64

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Use of the Student Technology Fee to improve the technical environment	30 8.0%	51 13.6%	129 34.5%	94 25.1%	70 18.7%	3.33
Use of Student Registration System (LEONet)	7 1.9%	20 5.3%	85 22.7%	120 32.0%	143 38.1%	3.99
Use of University e-mail	3 0.8%	3 0.8%	33 8.8%	105 28.0%	231 61.6%	4.49
Use of Moodle	7 4.9%	15 4.0%	55 14.7%	123 32.9%	174 46.5%	4.18
Wireless coverage on campus	80 21.6%	83 22.4%	95 25.6%	59 15.9%	54 14.6%	2.80

The second question in the Technology section asked respondents to indicate how often they use computing services on campus, including word processing, multimedia (CD-ROM), world wide web, e-mail, spreadsheets, and the Student Administration System (PeopleSoft). Overall students indicated they use e-mail most frequently (mean=4.67 and equipment checkout through Student Productivity Services (mean=1.91).

On a scale from 1 to 5, where 1 means Not at All and 5 means Frequently, please indicate how often you use the following computing services on campus.

	1 - Not at All	2	3	4	5 - Frequently	Mean
Moodle	8 2.1%	4 1.1%	24 6.4%	47 12.5%	292 77.9%	4.63
Word Processing	51 13.6%	31 8.3%	54 14.4%	57 15.2%	182 48.5%	3.77
Multimedia (CD/DVD)	200 53.6%	64 17.2%	56 15.0%	25 6.7%	28 7.5%	1.97
World Wide Web	17 4.5%	13 3.5%	33 8.8%	55 14.7%	257 68.5%	4.39
E-Mail	6 1.6%	5 1.3%	19 5.1%	46 12.3%	299 79.7%	4.67
Spreadsheets	147 39.2%	69 18.4%	75 20.0%	40 10.7%	44 11.7%	2.37
Student Administrative System (LEONet)	9 2.4%	24 6.4%	91 24.4%	95 25.5%	154 41.3%	3.97
Equipment Checkout through Student Productivity Services	221 59.1%	46 12.3%	52 13.9%	28 7.5%	27 7.2%	1.91